



**Warranty
Certificate**



EXCLUSIONS

The ROBERGE warranties do not extend or apply to:

A defect or breakage to a product or product component as a result of abusive use, faulty maintenance, accident, theft, minor scratches, other imperfections that do not impair structural integrity, an installation not in strict conformity with the construction standards or excessive mechanical or thermal stress.

Regular maintenance work; the replacement of normal wearing parts, such as the weatherstripping; any product damaged as a result of any acts of God or other unforeseeable circumstances; glass breakage, or screen tear; formation of frost on vinyl or aluminum section ; condensation on glass when the relative humidity inside is too high compared to the outside temperature; fading; oxidation of metal parts; and deterioration of lock finishes.

Damages resulting from exposure to harmful vapours, chemical products, excessive temperatures, oxidation, extreme climatic conditions, poor ventilation and excessive humidity.

Multiple failures of the silicone or wood components caused by exposure or excessive humidity, or condensation.

All damage to the transported merchandise or to any goods, or any person.

Scratches that could eventually be visible on the finish of the product are not considered defects in terms of this warranty.

Normal wear and tear of the ROBERGE products or components.

There is no warranty on a sealed unit made with one or two Lexan glasses.

The manufacturer's warranty does not cover aluminum grills between the glass rattling or causing noise due to vibrations in the immediate environment or inside mobile glass units (venting units), such as operating window sashes and doors.

This warranty does NOT cover condensation appearing in the interior glass surface. Condensation is a direct result of excessive humidity within the building and not a fault of either the sealed unit or the window.

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