

**LIMITED WARRANTY OFFERED
TO THE DOOR & WINDOW MANUFACTURERS IN CANADA**

WARRANTY

Subject to the terms, conditions, and limitations set forth herein, "Resiver Patio Doors Inc.", hereafter referred to as "Resiver" warrants to the "Original Purchaser" that the "Covered Product" will be free from defects during the warranty period.

"Resiver" shall mean "Resiver Patio Doors Inc.", whose principal business address is 100, 181^e rue, Beauceville, QC, Canada, G5X 2T1.

"Original Purchaser" shall mean the initial purchaser of "Covered Product" directly from "Resiver Patio Doors Inc."

"Covered Product" shall mean only doors manufactured & assembled by "Resiver".

SPECIFIC WARRANTY COVERAGE

20-YEAR WARRANTY ON WHITE PVC AND ALUMINUM EXTRUSIONS
(EXCLUDING MODELS THAT ARE NOT ENTIRELY ASSEMBLED OR GLAZED BY RESIVER)

From the date of manufacture, a twenty (20) year warranty applies to WHITE PVC and aluminum extrusions used in the manufacturing of Resiver's products (unless the PVC or the aluminum was nailed in or damaged) covering peeling, buckling, blistering, splitting, and noticeable major discoloration. This warranty covers the replacement of extrusions for twenty (20) years, and is subject to the exceptions indicated under the heading "Situations not covered by this warranty".

20-YEAR WARRANTY ON SINGLE TEMPERED GLASS
MODELS R-285, R-700, & R-775

From the date of manufacture, a twenty (20) year warranty applies to tempered glass used in the manufacturing of Resiver's products, Models R-285, R-700 & R-775, covering breakage. This warranty covers the replacement of the tempered glass for twenty (20) years, and is subject to the exceptions as indicated under the heading, "Situations not covered by this warranty".

SPECIFIC WARRANTY COVERAGE - CONTINUATION

10-YEAR WARRANTY ON SEALED UNITS

(EXCLUDING MODELS THAT ARE NOT ENTIRELY ASSEMBLED OR GLAZED BY *RESIVER* **)

From the date of manufacture, a ten (10) year warranty applies to sealed units used in the manufacture of *Resiver* products, against dust coatings or deposits between the two sheets of glass, caused by moisture in the joint, and against **thermal spontaneous breakage**, which occurs when the glass develops a crack, but shows no sign of impact. This warranty is subject to the exceptions as indicated under the heading, "*Situations not covered by this warranty*". ** Restriction not applicable to models R-285, R-700 & R-775.

10-YEAR WARRANTY ON ALUMINUM AND PVC EXTRUSIONS

PAINTED BY *RESIVER*'S SUB-CONTRACTOR

(EXCLUDING MODELS THAT ARE NOT ENTIRELY ASSEMBLED OR GLAZED BY *RESIVER*)

From date of manufacture, a ten (10) year warranty applies to Aluminum and PVC extrusions painted by *Resiver*'s sub-contractor and used in the manufacturing of *Resiver* products. This warranty covers peeling, cracking and noticeable major discoloration. This warranty is subject to the exceptions as indicated under the heading, "*Situations not covered by this warranty*".

1-YEAR WARRANTY

(EXCLUDING MODELS THAT ARE NOT ENTIRELY ASSEMBLED OR GLAZED BY *RESIVER* **)

From the date of manufacture, a one (1) year warranty applies against manufacturing defects identified by "*Resiver*" as well as defects of hardware and weather-stripping used in the manufacturing of *Resiver* products. This warranty is subject to the exceptions as indicated under the heading "*Situations not covered by this warranty*". ** Restriction not applicable to models R-285, R-700 & R-775.

SITUATIONS NOT COVERED BY THIS WARRANTY

The *Resiver* Warranty does not apply to or cover the following situations:

- All defects or damages resulting from abuse, neglect, accident, vandalism, Acts of God, improper handling, **INADEQUATE INSTALLATION** (frame not square, twisted, warped to the interior or the exterior), or inappropriate maintenance.
- Water infiltration not caused by a defect of the product.
- Defect or damage caused by improper heating, ventilation, or condensation due to an excess of humidity in the house.
- Defect as a result of the inadequate fit of sliding panels or insect screen.
- Non-standard applications, including sloped walls, non-vertical, upside down and out of square positions.
- Damage resulting from exposure to corrosive fumes and elements.
- Damage resulting from building settlement.
- Uneven discoloration as a result of exposure to the sun or a heat source, or exposure to a corrosive or noxious agent, such as chemicals or salt (in an area by the sea).
- Any deformation, blistering or buckling of the PVC caused by the application of paint not specifically designed for PVC products, or by the application of paint having an indication of « Heat Build Up » which would provoke the surpassing of the limit of the temperature to a point where the PVC becomes deformed (ex.: certain dark colour paints such as forest green, dark brown, black, etc.)
- Products not assembled or glazed entirely by “*Resiver*”. Restriction not applicable to models R-285, R-700 & R-775.
- Any modification or attempt to repair made by the consumer and not by a technician of the “*Original Purchaser*” and/or by “*Resiver*”.
- Any parts of products (other than wood components) that have been painted or varnished by the consumer or purchaser and not by “*Resiver*” and/or one of its sub-contractors.

GENERAL TERMS AND CONDITIONS

There are no other warranties except those set forth specifically herein. “Resiver” shall not be liable for costs of shipping, applicable taxes, or damages to the building or properties associated with the building. The expenses of disassembly are not covered under this warranty and are the sole responsibility of the “Original Purchaser”. No sales representative, distributor, retailer, or dealer has any authority to modify this warranty.

In the interest of improving its products, “Resiver” reserves the right to make modifications without prior notice, and will under no circumstances modify merchandise that has already been delivered.

CLAIM PROCEDURE

Any claim for defects must be submitted in writing by the “Original Purchaser” to “Resiver” Customer Service Department. The claim must describe the problem, and must include proof of purchase (product serial number). For more details, please refer to “*Procedure to follow for a request for After Sales Service*” in your sales agreement.

CLEANING AND MAINTENANCE OF PVC PATIO DOORS

**IN ORDER TO ENSURE THE DURABILITY AND LONGEVITY OF PATIO DOORS,
THEY MUST BE CLEANED FREQUENTLY.**

**THE FOLLOWING REPRESENTS OUR RECOMMENDATIONS FOR THE CLEANING
OF THE PVC AND ALUMINIUM COMPONENTS:**

- Remove excess dust with a soft cloth.
- Use a solution of warm water and mild domestic soap (ex: liquid dish soap).
- For hard to remove stains on the PVC surface, use a specifically designed product for cleaning PVC, available at all good quality home renovation centres.



TO AVOID

- Never use a petroleum-based product such as paint thinner.
- Never use abrasive cleaning products.
- Never use abrasive cleaning materials.

**THE USE OF THESE ITEMS MAY DAMAGE THE SURFACE AND
THEREBY INVALIDATE THE WARRANTY.**